

## APCD Daily TAG Call – Meeting Highlights (March 21st – March 25th)

### Monday, March 21<sup>st</sup> - TAG call highlights

1. The Division welcomed everyone to the TAG call and informed payers that the Division will continue to hold daily TAG calls at 2:00 P.M. to address any technical issues.
2. The Division addressed payer specific technical questions.
3. With no other questions to address, the Division concluded the meeting at 2:30 pm.

### Tuesday, March 22<sup>nd</sup> - TAG call highlights

1. The Division welcomed everyone to the TAG call and explained the scheduling of the TAG calls going forward. Starting Thursday, March 10<sup>th</sup>, and continuing **Tuesdays and Thursdays**, the Division invited payers to **discuss broader policy or non-technically related APCD issues** that may include questions about the variance application review process, reporting requirements, or efforts to standardize data collection across multiple states, as a sample of potential topics for discussion. The Division also encouraged payers to utilize this time to provide constructive feedback about the resources the Division has made available on the APCD website ([www.mass.gov/dhcfp/apcd](http://www.mass.gov/dhcfp/apcd)) and to submit ideas for documentation that would be helpful to payers.

The Division will continue to reserve TAG calls scheduled for **Mondays, Wednesdays, and Fridays** to address **technical questions** that will help support payer efforts to improve the submission of test files, production files, updating variance request applications, and to resolve any other specific issues.

While we hope this new framework for TAG calls will provide greater support, **payers are always welcome to ask any questions at any time** on the TAG calls or by contacting the liaisons directly by email and/or phone.

Monday	Tuesday	Wednesday	Thursday	Friday
Technical Support	Policy discussion & feedback	Technical Support	Policy discussion & feedback	Technical Support

2. The Division addressed payer specific technical questions.
3. With no other questions to address, the Division concluded the meeting at 2:30 pm.

### Wednesday, March 23<sup>rd</sup> - TAG call highlights

1. The Division welcomed everyone to the TAG call.
2. The Division addressed payer specific technical questions.

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3. With no other questions to address, the Division concluded the meeting at 2:30 pm.

### **Thursday, March 24<sup>th</sup> - TAG call highlights**

1. The Division welcomed everyone to the TAG call and encouraged payers to provide feedback and suggestions to modify or change the TAG calls to ensure that the time is being utilized efficiently.
2. The Division will also invite all stakeholders to participate in a series of forums to explore issues relating to collaboration on data uses, data governance, and data release. Details about the APCD Symposium Series including dates, time, and location will be included in an email blast in advance of the events.
3. The Division addressed payer specific technical questions.
4. With no other questions to address, the Division concluded the meeting at 2:30 pm.

### **Friday, March 25<sup>th</sup> - TAG call highlights**

5. The Division welcomed everyone to the TAG call.
6. The Division addressed payer specific technical questions.
7. With no other questions to address, the Division concluded the meeting at 2:30 pm.